



PATIENT PORTAL INFORMATION

The Patient Portal is a secure, web-based tool that provides you with 24/7 internet access to your electronic health record and lets you communicate with your provider about appointments and changes in your health status. Here at the UND Center for Family Medicine, we create and store your electronic record within the Cerner HER (electronic health record) through Trinity Hospital. If you already have access to your electronic health record through Trinity, you already have access to your records here at the UND Center for Family Medicine and you do NOT need to register again. If you do not already have access, please ask the receptionist for the appropriate form to complete. Complete the form, return it to us and then follow the directions below.

PATIENT PORTAL: COMPLETING THE SIGN-UP PROCESS

Step 1: When you've received your email invitation, click on the "Accept Invitation to Trinity Health North Dakota" link.

Step 2: From this page, choose whether you are the patient or are managing the patient's health and then click "Continue".

Step 3: Verify your identity. This will be the security question that you answered when you requested the invitation to the portal. Agree to the terms of service and privacy policy. Click on "Next, Create your Account".

Step 4: Create an account by choosing your username and password. Choose a security question and answer and agree to the Cerner Health terms of service and privacy policy. Then click on "Create Account".

ACCESSING THE PORTAL: Portal access is gained through Trinity Health's website www.trinityhealth.org.

SECURE AND CONFIDENTIAL: The patient portal is password protected and all messages are encrypted to ensure security. No one will be able to view your health information except you or someone you have authorized and your healthcare team. Be sure to keep your user ID and password confidential. **WARNING:** The email address you chose for your patient portal should be secure and accessible only to you. Be aware that work e-mail addresses are typically the property of the employer and therefore often not secure or confidential. The UND Center for Family Medicine is not responsible for the security or confidentiality of the e-mail address you chose to use.

MEDICAL EMERGENCIES: The patient portal is designed for routine health management. It should not be used for emergency related questions. If you have an urgent matter, you should call your provider. For emergencies, call 911 or proceed immediately to the nearest emergency department.